



District of Kenora Homes  
& Community Support Services  
Enriching the lives of those we serve

## Community Support Services

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# Home Help Program

This service provides light housekeeping duties such as vacuuming, dusting and washing floors that can be undertaken on a regular basis or only occasionally.

**Persons Served:** Older adults who are unable to maintain household cleaning in a safe manner

**Eligibility:**

- Must be 65 years of age or older
- Require assistance with maintaining adequate household cleanliness and general housekeeping
- Living alone or with someone who is unable to perform these tasks
- Services provided must be within the client's personal living area which has been deemed reasonable for a senior requiring assistance – excessive size of home/rooms or tasks too heavy, are not eligible
- All cleaning supplies and equipment provided by client
- Cleaning equipment must be in good working order and cleaning products must be in original containers with original labels
- Client must live in the Kenora/Keewatin area and be home to receive services

**Program Location:** In the client's residence

**Availability:** Monday to Friday, 9:00 a.m. to 4:00 p.m. for a minimum of 1 hour (service not available on Statutory Holidays)

**Cost:** \$17 per hour  
Services are billed monthly

**Cancellation policy:** Cancellations for scheduled services must be provided 24-hour in advance, during regular business hours. If service is cancelled with less than 24-hour notice and not related to a medical reason, then a charge for part or all of the service will be applied.

**Contact:** Community Support Services at (807) 468-4562